



Elizabeth F. Fierman

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PROFESSIONAL SUMMARY

Elizabeth is a mediator, facilitator, and trainer with 10 years of experience helping groups address conflicts, work together to take better decisions and improve their negotiation and communication skills. Based in Chile, she works with governments, communities, companies, NGOs and multilateral institutions, with a focus on helping these actors work together to address impacts of investment projects, promote sustainable development and build long-lasting relationships.

EDUCATION

- 2007-2009 **Fletcher School of Law and Diplomacy, Tufts University** Medford, MA, USA
Master of Arts in Law and Diplomacy; Certificate in Diplomatic Studies
Concentrations: International Negotiation and Conflict Resolution, International Organizations
- 2000-2004 **Haverford College** Haverford, PA, USA
Bachelor of Arts in Spanish, Magna Cum Laude (with high honors)
- Fall 2002 **Universidad de Playa Ancha** Valparaíso, Chile
Academic semester abroad
Courses in Chilean history and literature, Latin American politics and economics

WORK EXPERIENCE

- 2008-present **Consensus Building Institute** Cambridge, USA and Santiago, Chile
Director CBI Chile (2019); Senior Consultant (2012-2018); Associate (2008-2012)
- Facilitates dialogue processes and provides capacity building to help stakeholders and organizations resolve conflicts, take better decisions, and build relationships. Examples of recent projects include:
- Providing strategic guidance to the Ministry of Environment on a participatory public policy process focused on circular economy.
 - Facilitating a dialogue process between 9 salmon companies and a group of artisanal fisherman in southern Chile.
 - Facilitating a workshop for CEOs of a Latin American holding company seeking to improve their application of social and environmental sustainability.

	<ul style="list-style-type: none"> • Facilitating a workshop for leaders of a multinational mining company and leaders of indigenous communities in northern Chile around a new company policy promoting better collaboration with indigenous communities. • Developing a toolkit for company-community relations in Chile's aquaculture industry, to help improve implementation of the ASC salmon standard. • Successfully mediating a conflict between a community and a major forestry company in southern Chile. 	
2013-2018	Fundación Casa de la Paz <i>Consultant</i>	Santiago, Chile
	<ul style="list-style-type: none"> • Provided consulting services, including facilitation of stakeholder engagement processes, dialogue process design and capacity building. • Projects included: design and support the implementation of a community engagement strategy for Chile's main association of construction and real estate companies; designed an early public engagement process for a major new hydropower development; and developed public participation standards for Chile's Ministry of Energy. 	
2015-2018	Agencia de Sustentabilidad y Cambio Climático Vallenar & San Antonio, Chile <i>Facilitator and Observer, Voluntary Pre-Investment Agreements Program</i>	
	<ul style="list-style-type: none"> • This government program seeks to promote higher socio-environmental standards for investment projects, primarily through voluntary processes of stakeholder engagement and dialogue conducted prior to environmental impact assessment. • The facilitator role involves designing and implementing a public engagement process around a new industrial oil recycling plant in San Antonio. • The observer role sought to ensure the high quality of the pilot stakeholder engagement process conducted around a solar energy project in Vallenar, and to provide feedback and recommendations for improving the program overall. 	
2013-2016	Universidad de Chile <i>Professor</i>	Santiago, Chile
	Instructed classes on the role of third parties on the management of socio-environmental conflicts as part of a post-graduate program on conflict management at the university's Institute of Public Affairs.	
2015	Catholic University of Valparaíso <i>Professor</i>	Valparaíso, Chile
	Instructed a class on environmental mediation as part of a post-graduate program on environmental law.	
2013-2015	Sustentank Consultores <i>Consultant</i>	Santiago, Chile
	Provided consulting services around stakeholder engagement and community relations.	

- 2013-2014 **Universidad Austral de Chile (UACH)** Valdivia, Chile
Consultant
Project coordinator for a collaborative effort between UACH and the Massachusetts Institute of Technology (MIT) to study hydropower conflicts in southern Chile. The project included: studying select hydropower conflicts in Chile; facilitating workshops among stakeholders in these conflicts to visualize possible solutions; and co-authoring an academic paper on causes and possible solutions for these disputes.
- 2010 **Coexistence International** Waltham, MA, USA
Consultant
Researched causes of conflict and social exclusion in Latin America.
- 2009 **Organization of American States (OAS)** Santa Cruz, Bolivia
International Elections Observer
Observed and reported on the integrity of Bolivia's December 2009 elections.
- 2008 **Harvard Law School Negotiation and Mediation Clinic** Cambridge, MA, USA
Graduate Intern
Authored a research methods handbook for students of conflict resolution.
- 2006-2007 **United States House of Representatives** Lowell, MA, USA
Office of Congressman Martin T. Meehan
Constituent Services Representative
Helped over 800 constituents of the Fifth Congressional District of Massachusetts to address immigration and other difficulties involving federal government agencies.

ADDITIONAL EXPERIENCE AND AFFILIATIONS

- 2012-present **Soliya, Inc.** Boston, MA, USA
Facilitator
- Facilitator of dialogue among university students from western countries and predominantly Muslim countries using an online platform.
 - Trained and certified in intercultural facilitation by Soliya and the United Nations Alliance of Civilizations.
- 2008-2010 **Mediation Works, Inc.** Boston, MA, USA
Mediator
- Mediated housing and small claims disputes in Massachusetts District Court.
 - Completed training to become certificated mediator in the State of Massachusetts

PUBLICATIONS

Elizabeth Fierman and David Plumb (2016). "Experiencia nacional e internacional en mediación de conflictos socioambientales". Santiago: Espacio Público. (Translated title: "National and International Experience with Mediation Socio-Environmental Conflicts".)

Lawrence Susskind, Teodoro Kausel, José Aylwin and Elizabeth Fierman (2014). "The Future of Hydropower in Chile." *Journal of Energy & Natural Resources Law*, 32(4): 425-482.

Lawrence Susskind and Elizabeth Fierman (2012). "The Practice of Water Diplomacy in a Nutshell." In Shafiqul Islam and Lawrence Susskind, *Water Diplomacy, A Negotiated Approach to Managing Complex Water Networks*. New York, NY: Resources for the Future.

Elizabeth Fierman, Patrick Field and Stephen Aldrich (2012). "Managing Risk and Uncertainty: Collaborative Approaches for Climate Change." *Land Lines: Lincoln Institute of Land Policy*, 24(3), 16-21.

LANGUAGES

English: Native Speaker

Spanish: Functionally Native Speaker (Oral and Written)